

Compliments of Commonwealth Real Estate Benefits Program

Frequently Asked Questions

Why should I use the Real Estate Benefits Program?

The Real Estate Benefits program has been designed to take the anxiety and stress out of the real estate process. Our professional concierge team eliminates the frustration normally associated with finding an experienced, reputable Sales Associate. Our team will assist you in selecting a full-time, professional sales associate based on their market expertise in your area. Our team will also be available to guide you through your transaction. Approximately 3-4 weeks following your closing we will mail your cash back bonus.

Who can participate in the Real Estate Benefits Program?

Employees of enrolled companies, and members of enrolled organizations are eligible for the Real Estate Benefits Program. The program is also available to immediate family members of the employee/ member.

Can I receive a rebate or closing cost credit if I am already working with an agent?

In order to receive the cash back bonus, the employee/ member must enroll in the program and work with a Real Estate Benefits Program approved agent through the closing of their real estate transaction. Customers cannot have an active agent agreement with a listing or buyer's agent.

Can the Real Estate Benefits Program be used anywhere in the United States?

Compliments of Commonwealth has a full-service client services department and belongs to a national network of agents that provides moving services throughout the United States. We have nationwide contacts to assist enrolled employees and members. Please note that the cash back bonus is restricted in the states of Alaska, Oregon, Kansas, Oklahoma, Iowa, Missouri, Louisiana, Mississippi, Tennessee, Alabama, New Jersey (rebates for buyers only in NJ).

Can I use the Real Estate Benefits Program if I am purchasing a new construction home?

Yes, the real estate benefits program can be used when purchasing a new home as long as you contact our program prior to your search. Our agent will assist in negotiating the best price for your home as well as working with you to negotiate on additional features. If you have already connected with a builder or new construction development, we will not be able to assist with your purchase.

Can I receive the rebate or closing cost credit if I am using a VA or FHA loan?

You can use the Real Estate Benefits Program and receive a cash back rebate if you are using a VA or FHA loan. A rebate check will be sent to you approximately 3-4 weeks following your closing. A closing cost credit is not available with a VA or FHA loan.

Can I receive the rebate or closing cost credit if I my home is being sold as a short sale or foreclosure?

Closing cost credits and cash back rebates are not allowed on short sales or foreclosures. We can assist in matching you with an agent experienced in working with short sale and foreclosure properties. Please contact our concierge team for more information.

What states do not allow cash back rebates?

A cash back rebate is prohibited in the following states: Alaska, Oregon, Kansas, Oklahoma, Iowa, Missouri, Louisiana, Mississippi, Tennessee, Alabama, New Jersey (rebates for buyers in NJ only).

Can I get a new agent if I am not happy with my agent?

If your agent is not meeting your expectations, please contact our Client Services team as soon as possible to discuss agent concerns.

How is my cash back rebate calculated?

Your cash back rebate will be calculated based on your agent's commission. Please review the cash back rebate worksheet with your agent to calculate your rebate or contact our client services team.

When do I receive my cash back rebate?

The cash back rebate will be issued to you within 30 days of your closing and submission of your W9.

Why do you need my W9?

The IRS requires that all payments of \$600 or more be reported. If you require further information regarding taxes, please contact a financial professional.

How do I register for the Real Estate Benefits Program?

Log in to your member portal and complete the enroll now form, or contact our Client Services Team at 508-810-0711 or email: rebenefits@commonmoves.com

If you have additional questions on the Real Estate Benefits Program please contact the Compliments of Commonwealth Client Services team at 508-810-0711 or email rebenefits@commonmoves.com and we will assist in answering your questions.

